What is NCTracks?

In December 2008 the North Carolina Department of Health and Human Services (DHHS) awarded a contract to Computer Sciences Corporation to develop and implement a Replacement Medicaid Management Information System in support of health care administration for multiple DHHS divisions. The replacement system, named NCTracks, is a multi-payer system that will replace and coordinate processing between the existing Legacy Medicaid Management Information System (MMIS+) for the Division of Medical Assistance, the Integrated Payment and Reporting System (IPRS) for the Division of Mental Health and the Purchase of Medical Care Services (POMCS) for the Division of Public Health and the Office of Rural Health and Community Care.

NCTracks will:

- **Improve access to provider data**

- **Streamline the claims process**

- **Reduce administrative burden with online paperless enrollment, verification and re-credentialing processes**

- **Eliminate the pharmacy claim fee paid by providers**

Questions regarding NCTracks should be sent to ommiss.providerrelations@dhhs.nc.gov.